



Mount Errigal Hotel – General Terms & Conditions

Welcome to the Mount Errigal Hotel, Donegal. To ensure a pleasant and safe stay for all our guests, we kindly ask you to review and adhere to the following terms and conditions:

1. General Information

- By booking and staying at Mount Errigal Hotel, guests agree to be bound by these Terms & Conditions.
- We reserve the right to update or modify these terms at any time without prior notice.

2. Check-In / Check-Out

- Check-In Time: From 4:00 PM
- Check-Out Time: By 12:00 PM
- Early check-in is not guaranteed and late check-out is subject to availability and will incur additional charges.

3. Cancellation Policy

- Cancellation terms vary depending on the rate plan booked.
- Non-refundable bookings cannot be cancelled or amended without charge.
- Please refer to your booking confirmation for the applicable cancellation policy.

4. Payment & Charges

- A valid credit/debit card is required to secure all bookings.
- Full payment is required on arrival unless otherwise stated.
- Additional charges (e.g., room service, damages) will be charged to the card on file unless otherwise arranged.

5. No Smoking Policy

- Mount Errigal Hotel is a strictly non-smoking property.
- Smoking (including e-cigarettes) is not permitted in any guest rooms or public areas.
- A €150 fine will apply for any breach of this policy to cover deep cleaning and loss of room availability.

6. Damage & Loss

- Guests are responsible for any damage caused to the room or hotel property during their stay.
- Any damage or loss will be charged to the guest's card on file.
- The hotel is not responsible for loss or theft of personal belongings.

7. Conduct

- Guests are expected to behave in a respectful and responsible manner.

- Disruptive or inappropriate behaviour (including excessive noise or disturbance) may result in eviction without refund.
- The hotel reserves the right to refuse service or terminate a stay if guest conduct is deemed unacceptable.

8. Children & Extra Guests

- Children are welcome. Cribs and extra beds are available on request, subject to availability.
- All guests, including children, must be declared at the time of booking.

9. Pets

- With the exception of guide dogs and assistance animals, pets are not allowed.

10. Parking

- Complimentary on-site parking is available for guests.
- Vehicles are parked at the owner's risk.

11. Events & Group Bookings

- Group bookings or events (e.g., weddings, conferences) are subject to additional terms and may require deposits and/or contracts.

12. Force Majeure

- The hotel shall not be liable for failure to perform its obligations due to events beyond its control (e.g., natural disasters, strikes, government restrictions).

13. Contact Information

For any questions regarding these terms, please contact us:

Mount Errigal Hotel

Letterkenny, Co. Donegal, Ireland

Phone: +353 (0)74 9122700

Email: info@mounterrigan.com

Website: www.mounterrigan.com

By confirming your reservation, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.